

## Creating a Change Request to Move a DUAL RADIO, Wireless-N, Management, or Mobility license

1. Click on the **Licensing** tab, highlight the **DUALRADIO**, **Wireless-N**, **Management**, or **Mobility** license key (if present), and click **HotPort List**.

The examples below reference making a change request for a DUAL RADIO.

Database Management Network Management	Licensed version License Informati	Total Node Qty ion Licensed	[Mesh Nodes :30 N To	lobility :0 WLAN :0 C	oual Radio :10]	
HotView™ Management	License Keys					
Licensing						
Alarm Management				01	Add Licen	se key
Security	Kev	Used/New	Type	Time of Request	Qtv	Time of General
	DAEOCPECFGF	USED	MANAGEMENT	04-09-2010 11:	10	04-09-2010 11:
	GGEFHDEOEN	USED	MANAGEMENT	04-09-2010 11:	10	04-09-2010 11:
	EKELEKEFEFY	USED	DUALRADIO	04-09-2010 11:	10	04-09-2010 11:
	EIHIHFFCFGHJ	USED	MANAGEMENT	08-06-2010 14:	10	01-10-2011 10:
	EPGPFEBEMFD	USED	WIRELESS-N	01-10-2011 10:	30	01-10-2011 10:

 The Dual Radio Activation Key, License Quantity and Used Quantity will be visible as shown below, and then click on **Modify HotPort List.** (Note that the serial numbers in this document are just examples. Your **HotPort list** serial numbers under **HotPort Serial** will be different.)

Jual Radio Activation R	(ey : Your Key here	
License Quan	tity: 10	
Libence quan		
Used Quan	tity: 7	
HotPort List		Add HotPort Serial
Index	HotPort Serial	
1 V	VNX090903500513	HotPort Serial :
2 V	VUH090903500535	
3 V	VBX090903500471	Add Clear
4 V	VMT090903500564	Available HotDort List
5 V	VO2090903500504	Available Hole of List
6 V	V4O090903500578	Index HotPort Serial
7 V	VLY090903500548	
	Remove	



Highlight the Serial # of the node you intend to replace under HotPort List. (Note that if the new Serial # is already present under Available HotPort List, skip to step 4.)
Otherwise, the new Serial # is entered under Add HotPort Serial in the HotPort Serial field. Click Replace.

	Your Key here	
License Quantity :	10	
Used Quantity :	7	
HotPort List		Add HotPort Serial
Index HotPort	Serial Type	HotPort Serial: WIY111003501934
WI H090903	500535 USED	
WBX0909035	500471 USED	Replace Clear
4 WMT0909035	500564 USED	
WO20909035	500504 USED	Available HotPort List
5 W400909035	500578 USED	Index HotPort Serial

4. The new Serial # has now dropped down below, and shows up under **Available HotPort** List.

Jual Radio Activation Ke	y: Your Ke	ey Here	
License Quantit	y: 10		
Used Quantit	y: 7		
HotPort List			Add HotPort Serial
Index HotPo	ort Serial	Туре	HotPort Serial:
1 WNX09090	3500513	USED	
2 WUH09090	2500474	USED	Replace Clear
5 WBX09090	35004/1	USED	
5 W0200000	2500504	LISED	Available HotPort List
6 W4000000	3500504	USED	Index HotPort Serial
2 W4 V00000	2500570	USED	1 WIY111003501934



5. Click **Replace**, under the **Available HotPort List** window, and the new node will replace the one highlighted in **HotPort List**.

Dual Ra	dio Activation Key :	Your K	ey Here	
	License Quantity :	10		
	Used Quantity :	7		
HotPort	List			Add HotPort Serial
Inde	x HotPort	Serial	Туре	HotPort Serial
10	WNX0909035	00513	USED	
2	WUH0909035	00535	USED	Replace Clear
3	WBX0909035	00471	USED	Inspace Cool
4	WMT0909035	00564	USED	Available HotPort List
5.	WO20909035	00504	USED	Total and the second seco
6	W4O0909035	00578	USED	Index HotPort Senal
				*
			1	Replace

6. Click **Save** and the following window will appear:

(i)	To send request for lig	ense by email click 'YES'
-	to send request for he	cense later click 'NO'.

- 7. If connected to the internet and SMTP is configured, then click **Yes** and the license request will automatically be sent.
- 8. If Internet and Outlook is not available from your system, select **No** and save to your Desktop.
- 9. Copy to a flash drive, and send from an Internet ready system to <u>licensing@firetide.com</u> or connect to the Internet from the system you are on and then send.
- 10. If there are no issues with the request, then Firetide licensing will approve this request and email the approved .lic file as an attachment.
- 11. You may then import this file by selecting the Dual Radio, Wireless-N, Management, or Mobility
- 12. license, and select the **Import New List** radio button.

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