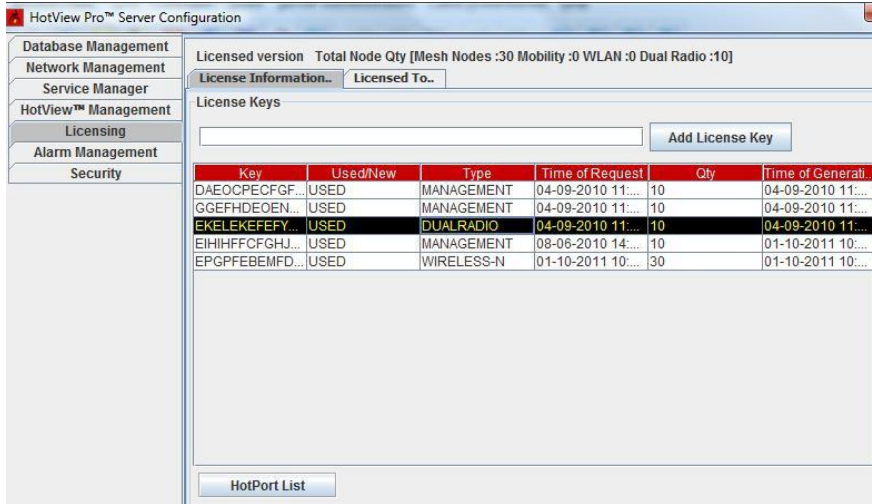


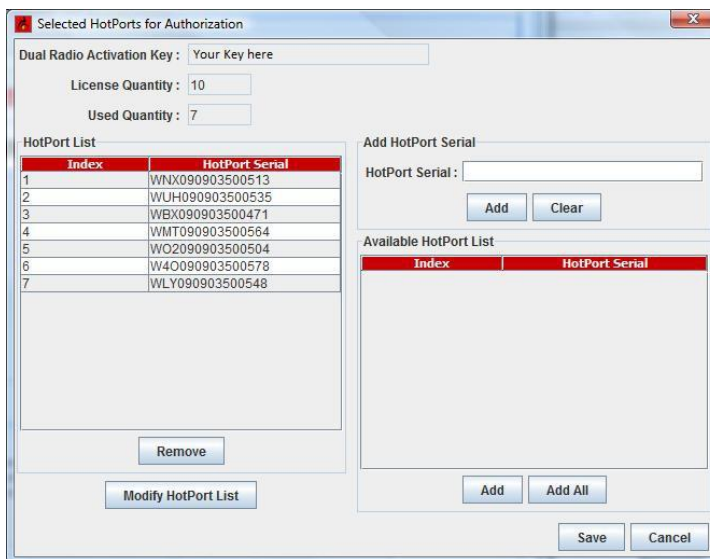
Creating a Change Request to Move a DUAL RADIO, Wireless-N, Management, or Mobility license

1. Click on the **Licensing** tab, highlight the **DUALRADIO, Wireless-N, Management, or Mobility** license key (if present), and click **HotPort List**.

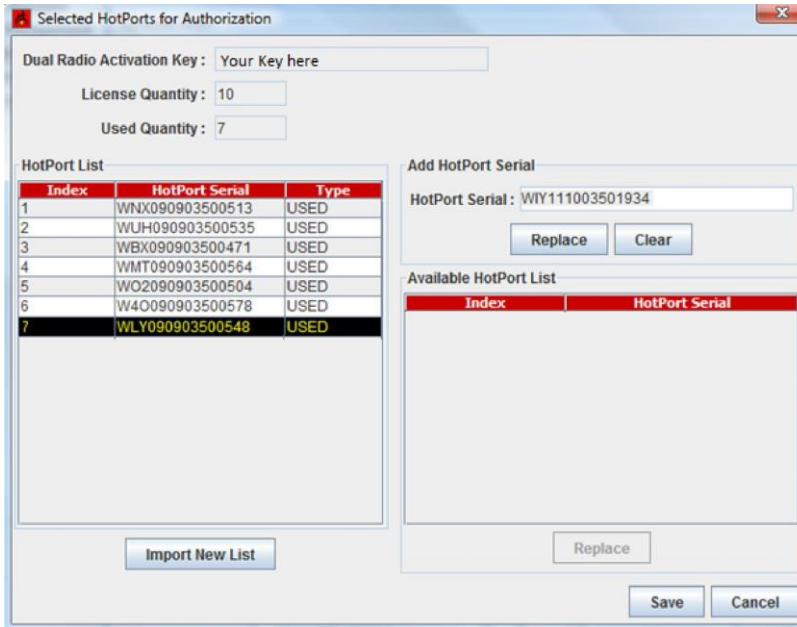
The examples below reference making a change request for a DUAL RADIO.



2. The Dual Radio Activation Key, License Quantity and Used Quantity will be visible as shown below, and then click on **Modify HotPort List**.
(Note that the serial numbers in this document are just examples. Your **HotPort list** serial numbers under **HotPort Serial** will be different.)



- Highlight the Serial # of the node you intend to replace under **HotPort List**. (Note that if the new Serial # is already present under **Available HotPort List**, skip to step 4.) Otherwise, the new Serial # is entered under **Add HotPort Serial** in the **HotPort Serial** field. Click **Replace**.



Selected HotPorts for Authorization

Dual Radio Activation Key : Your Key here

License Quantity : 10

Used Quantity : 7

Index	HotPort Serial	Type
1	WNX090903500513	USED
2	WUH090903500535	USED
3	WBX090903500471	USED
4	WMT090903500564	USED
5	WO2090903500504	USED
6	W4O090903500578	USED
7	WLY090903500548	USED

Add HotPort Serial

HotPort Serial : WY111003501934

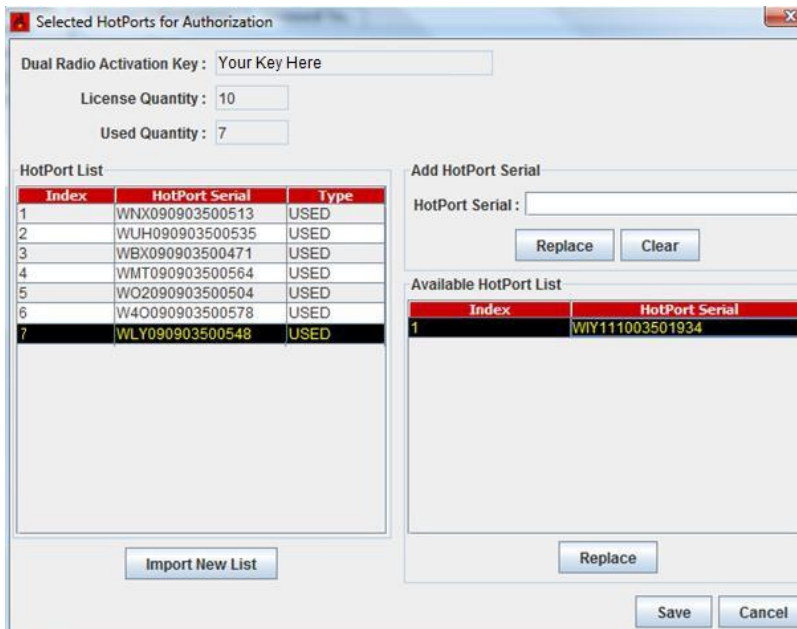
Replace Clear

Index	HotPort Serial
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Replace

Import New List Save Cancel

- The new Serial # has now dropped down below, and shows up under **Available HotPort List**.



Selected HotPorts for Authorization

Dual Radio Activation Key : Your Key Here

License Quantity : 10

Used Quantity : 7

Index	HotPort Serial	Type
1	WNX090903500513	USED
2	WUH090903500535	USED
3	WBX090903500471	USED
4	WMT090903500564	USED
5	WO2090903500504	USED
6	W4O090903500578	USED
7	WLY090903500548	USED

Add HotPort Serial

HotPort Serial :

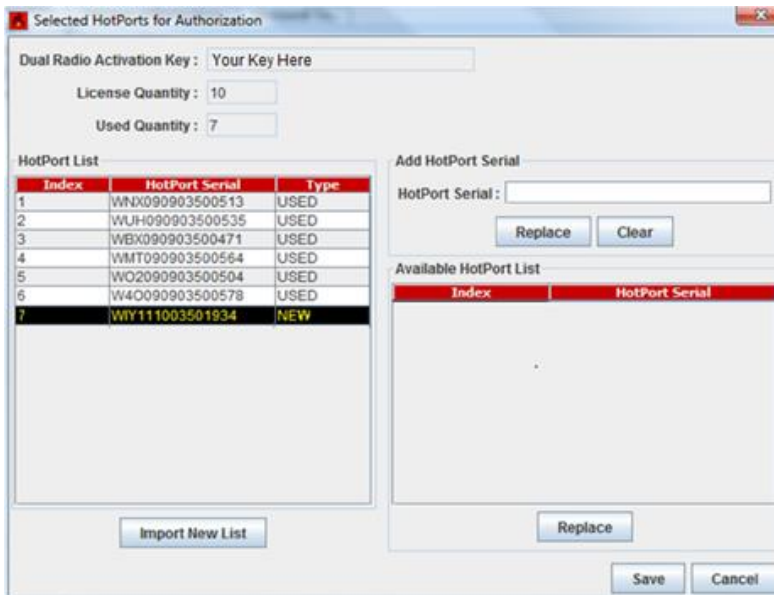
Replace Clear

Index	HotPort Serial
1	WY111003501934

Replace

Import New List Save Cancel

- Click **Replace**, under the **Available HotPort List** window, and the new node will replace the one highlighted in **HotPort List**.



- Click **Save** and the following window will appear:



- If connected to the internet and SMTP is configured, then click **Yes** and the license request will automatically be sent.
- If Internet and Outlook is not available from your system, select **No** and save to your Desktop.
- Copy to a flash drive, and send from an Internet ready system to licensing@firetide.com or connect to the Internet from the system you are on and then send.
- If there are no issues with the request, then Firetide licensing will approve this request and email the approved .lic file as an attachment.
- You may then import this file by selecting the Dual Radio, Wireless-N, Management, or Mobility
- license, and select the **Import New List** radio button.

FTCHANGE REQPROCESS05014

Rev. 01